

Dr. Kafetzopoulos Dimitrios



- Position: Associate Researcher in Innovation Management
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EDUCATION:

- Postdoc, in Quality and Innovation Management, University of Macedonia, Greece.
- PhD, in Quality Management, University of Ioannina, Greece
- MSc, in Tourism Business Administration, Hellenic Open University, Greece
- PgD, in Manufacturing Business Administration, Technological Educational Institution of Piraeus, Greece
- BSc, in Teleinformation & Management, Technological Educational Institution of Epirus, Greece
- BSc, in Food Technology, Alexander Technological Educational Institution of Thessaloniki, Greece

Dr. Kafetzopoulos is a dynamic and interdisciplinary scientist that balances between industry and academia. He has extensive knowledge and practical experience in the food industry as he has been working in this sector for over 25 years. His positions include a broad range of key responsibilities. He is experienced in managing and directing the production staff, reducing operational costs, participating to research, development and implementation of processes and new products. Furthermore, he has deep knowledge on food safety and quality systems, carry out studies and suggest ways for improving the operational performance, product quality and business performance. Dr. Kafetzopoulos was a Postdoc Researcher in the Department of Business Administration in the University of Macedonia, Greece, evaluating the role of Quality Management in Innovation and Business Performance from Greek manufacturing companies. Moreover, he has undertaken a considerable amount of research concerning food safety, quality management, innovation management, operational performance and business performance which has been published in international scientific journals or presented at conferences. Dr. Kafetzopoulos is teaching courses in "Quality Management" and "Production Management" in Universities, and he is a Postdoc Researcher in the Department of Food Science & Nutrition in the University of the Aegean. His current research projects are in advancing Innovation Strategies and their application to Food Organization.

RESEARCH INTERESTS

The main research interests are:

- Innovation Management
- Innovation & Entrepreneurship
- Quality Management
- Food business management
- Food Quality and Safety Management
- Operational Management
- Business Performance
- Competitiveness

SELECTED PUBLICATIONS

1. **Kafetzopoulos, D.** and Psomas, E. (2016), "Organizational learning, non – technical innovation and customer satisfaction of SMEs", *International Journal of Innovation Management*, Vol. 20, No 3, pp.
2. **Kafetzopoulos, D.**, Gotzamani, K. and Gkana, V. (2015), "Relationship between quality management, innovation and competitiveness. Evidence from Greek companies", *Journal of Manufacturing Technology Management*, Vol. 26 No 8, pp. 1177 - 1200.
3. **Kafetzopoulos, D.** and Psomas, E. (2015), "The impact of innovation capability on the performance of manufacturing companies: The Greek case", *Journal of Manufacturing Technology Management*, Vol. 26 No 1, pp. 104-130.
4. **Kafetzopoulos, D.**, Psomas, E. and Gotzamani, K. (2015), "The impact of quality management systems on the performance of manufacturing firms", *International Journal of Quality and Reliability Management*, Vol. 32 No 4, pp. 381-399.
5. **Kafetzopoulos, D.** Gotzamani, K. and Psomas, E. (2014), "The impact of employee's attribute on the quality of food products", *International Journal of Quality and Reliability Management*, Vol. 31 No 5, pp. 500-521.
6. **Kafetzopoulos, D.** and Gotzamani, K. (2014), "Critical factors, food quality management and organizational performance", *Food Control*, Vol. 40, pp. 1-11.
7. Psomas, E. and **Kafetzopoulos, D.** (2014), "The innovation practices of manufacturing companies in a period of economic turbulence. The Greek case", *The TQM & Business Excellence Journal*, Vol. 25 No 7/8, pp. 720-733.
8. Psomas, E., **Kafetzopoulos, D.** and Fotopoulos, C. (2013), "Developing and validating a measurement instrument of ISO 9001 effectiveness in food manufacturing SMEs", *Journal of Manufacturing Technology Management*, Vol. 24 No 1 pp. 52-77.
9. **Kafetzopoulos, D.** Gotzamani, K. and Fotopoulos, C. (2013), "Quality Systems and competitive performance of food companies", *Benchmarking: An international Journal*, Vol. 20 No 4, pp. 463-483.
10. **Kafetzopoulos, D.**, Psomas, E. and Kafetzopoulos, P. (2013), "Measuring the effectiveness of the HACCP Food Safety Management System", *Food control*, Vol. 33 No. 2, pp. 505-513.